

PUBLIC SERVICE COMMISSION OF THE DISTRICT OF COLUMBIA
1325 G STREET, N.W., SUITE 800
WASHINGTON, DC 20005

ORDER

October 29, 2018

FORMAL CASE NO. 1125, IN THE MATTER OF THE PROMOTION OF THE UTILITY DISCOUNT PROGRAMS, Order No. 19730

I. INTRODUCTION

1. By this Order, the District of Columbia Public Service Commission (“Commission”) grants the District Department of Energy and Environment’s (“DOEE”) Motion to File its September 2018 Monthly Reports Pursuant to Order Nos. 17161 and 17283 Out of Time.¹ The Commission accepts the late-filed reports (the “Survey Results Report” and the “Utility Discount Program (“UDP”) Application Report”), which are attached to the DOEE Motion.

II. BACKGROUND

2. In Order No. 17161, the Commission directed DOEE to file monthly reports providing the results of a customer feedback survey that is administered to all UDP² applicants by DOEE.³ In Order No. 17283, the Commission required DOEE to file monthly reports regarding the number of UDP applications received, approved, and denied in the previous month.⁴ These reports are due on the 15th of each month.⁵

3. On October 17, 2018, DOEE filed its Motion, attaching the September 2018 Survey Results Report and UDP Application Report. DOEE explains that the DOEE staff member responsible for the two reports was out of the office on the due date and prepared the reports on

¹ *Formal Case No. 1125, In the Matter of the Promotion of the Utility Discount Programs (“Formal Case No. 1125”)*, The Department of Energy and Environment’s Motion to File its September 2018 Monthly Reports Pursuant to Order Nos. 17161 and 17283 Out of Time, filed on October 17, 2018 (“Motion”).

² The four UDPs in the District of Columbia are the Customer Assistance Program (“CAP”) for water customers; Lifeline, for telephone customers; Residential Aid Discount (“RAD”) for electric customers; and Residential Essential Service (“RES”) for gas customers.

³ *Formal Case No. 813, In the Matter of the Investigation into Electric Service Market Competition and Regulatory Practices*, and *Formal Case No. 988, In the Matter of the Development of Universal Service Standards and the Universal Service Trust Fund for the District of Columbia*, (“*Formal Case Nos. 813 and 988*”), Order No. 17161, ¶ 54, rel. June 13, 2013.

⁴ *Formal Case Nos. 813 and 988*, Order No. 17283, ¶ 8, rel. October 24, 2013 (“Order No. 17283”).

⁵ Order No. 17283, ¶¶ 8, 9.

the day that the staff member returned, October 17, 2018. DOEE represents that no party in this proceeding will be prejudiced by granting the relief requested in this Motion. DOEE indicates that no party in the Utility Discount Program Education Working Group (“UDPE WG”) objects to the Motion. DOEE requests that the Commission accept the September 2018 Survey Results Report and UDP Application Report, which are attached to the Motion, out of time.⁶

III. DISCUSSION

4. In reviewing DOEE’s Motion, the Commission finds that DOEE has presented good cause for its delay in filing the September 2018 Survey Results and UDP Application Reports. No party objects to the Motion. The Commission also notes that the Motion was filed within two business days of the Reports’ due dates, minimizing any prejudice to the Commission and the parties. For these reasons, the Commission grants DOEE’s Motion and accepts the late-filed September 2018 Survey Results and UDP Application Reports.

THEREFORE, IT IS ORDERED THAT:

5. The District Department of Energy and Environment’s Motion to File its September 2018 Monthly Reports Pursuant to Order Nos. 17161 and 17283 Out of Time is **GRANTED**;

6. The September 2018 Customer Feedback Survey Results Report is **ACCEPTED** as filed; and

7. The September 2018 Utility Discount Program Application Report is **ACCEPTED** as filed.

A TRUE COPY:

BY DIRECTION OF THE COMMISSION:



CHIEF CLERK:

**BRINDA WESTBROOK-SEDGWICK
COMMISSION SECRETARY**

⁶ Motion at 1.